

# Understanding the Gaps in Mental Health Services for Trauma Patients at Risk for PTSD

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## Background

- **Trauma surgery patients are at risk for developing mental health sequelae** following injury.
  - The American College of Surgeons Committee on Trauma (ACS-COT) developed **guidelines for mental health care** in this population.
  - **Social workers are central** to trauma-informed care through resource navigation, supportive counseling, and discharge planning.
- Objective:**
- Evaluate current mental health care practices for trauma patients
  - Assess alignment with ACS-COT guidelines
  - Identify strengths, barriers, and opportunities for improvement from the perspective of hospital social workers

## Methods

- Semi-structured interviews with hospital social workers
- Single Level I trauma center
- Interviews explored current practices, awareness of ACS-COT guidelines, barriers, and opportunities for improvement
- Coded thematically

## Results

| 9 Social Workers                                                                    |                                                  | Avg 11 Years Experience                                                                                                                                                                                     | All in Trauma Patient Care |
|-------------------------------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|
| Themes                                                                              |                                                  | Interview Quotes                                                                                                                                                                                            |                            |
|    | Existing Practices Mirrored Guideline Principles | "The [HVIP] team is helpful for a lot of our patients. They're able to relate to some of the peer support providers a little bit better [than providers]." [P02]                                            |                            |
|    | Limited ACS-COT Guideline Awareness              | "First, seeing if they have capacity, an MDPOA, or family support. Then looking for substance use concerns, PTSD screening, and a direct assessment." [P05]                                                 |                            |
|   | Strong Social Work Team                          | "I don't know if there's a checklist. I think there probably is. I was taught just during my training with a preceptor." [P05]                                                                              |                            |
|  | Barriers to Trauma-Informed Care                 | "I'm sure it's crossed my path, but that's not something I'm familiar with." [P02]                                                                                                                          |                            |
|  | Opportunities for Improvement                    | "The folks that I work with, they are caring, and compassionate, and smart and dedicated... You start where the person is at, and then you take your lead from there." [P04]                                |                            |
|                                                                                     |                                                  | "I'm just thankful that the hospital prioritizes social work. Because ... we can be the intervention. We can give them extra support ... [and] be an advocate." [P05]                                       |                            |
|                                                                                     |                                                  | "I think we focus so much on physical medicine in isolation rather than recognizing that those two things come together... There's a real focus on just treating human bodies like an assembly line." [P04] |                            |
|                                                                                     |                                                  | "Heaven forbid someone doesn't have insurance. Then you're kind of just out of luck." [P06]                                                                                                                 |                            |
|                                                                                     |                                                  | "I think the one thing that's missing is maybe that program, following up with people. I think that would be a piece of trauma informed care." [P06]                                                        |                            |
|                                                                                     |                                                  | "I value my relationship with liaisons at community mental health centers because barriers are identified and the patient is served as best they can." [P02]                                                |                            |

## Conclusions

- **Strong, compassionate, and largely guideline-concordant practices for patients**
- Dissemination Gap: **Most unaware of ACS-COT guidelines**
- Key **barriers** included:
  - Limited staffing
  - Insurance limitations
  - Inconsistent follow-up
  - Lack of standardized protocols
- **Strengthen mental health care** for trauma patients by:
  - Improving guideline awareness
  - Developing follow-up systems
  - Advocating for structural support

## Limitations

- Single-center study
  - Small sample size
  - Convenience sampling
  - Generalizability
- Future Studies:** Expand study to multiple sites, incorporate patient perspectives, and evaluate the impact of guideline training interventions on clinical outcomes.

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